an easier way to pay your balance

What are guest payments?

Guest payments provide a secure way for you to pay your owed balance. If your email is on file at the practice, you'll receive an email when you have an outstanding balance, giving you the option to view and pay your balance right then and there. You can make these payments from your mobile phone or computer, without having to log in to the Patient Portal or come into the office.

Is it secure?

Yes! If you use the Patient Portal, you can still log in to your account to make the payment. If not, you'll receive a code via phone call or text (your choice!), which you'll then use to log in as a guest and make your payment.

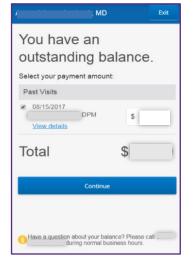
Step 1. Receive a Guest Payment email

You Have a	n Outstanding Balance.
Megan,	
	with 7 Hills Medical Group. View or pay this balance uest pay — it's fast and easy.
View Balance	e

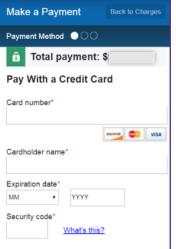
Step 2. Receive and enter the temporary passcode

MD
Already have an account? Sign In
Help us make sure you're you.
We verify your identity by sending you a temporary passcode.
How would you like to receive the passcode?
Text (xxx) xxx-4730
Call (xxx: 4730
Not your number? Please call our office at during normal business hours.

Step 3. Review your balance



Step 4. Make a payment on your balance



Step 5. Review, submit, and receive payment confirmation

